



Alison Dokuzoglu, Commercial Services, Arvato CRM Solutions



“I enjoy the variation of responsibilities, the fact I am always learning something new”

Which of our values is most important to you and why?



I'm proud to be a member of the Chartered Institute of Procurement and supply (MCIPS) and to have achieved this professional status through hard-work and determination. My role at Arvato allows me to put my studies into practice and to use my skillset to benefit the company. With the assistance of colleagues I'm proud to have initiated and implemented many new processes and procedures in the area of procurement and supplier management over the last few years and I continue to take pride in my achievements and area of expertise.



Why do you like working at Arvato?



Arvato has provided me with the opportunity to grow into my role, learning a great deal from colleagues past and present along the way. I have always felt appreciated, challenged and encouraged to be the best I can be. I particularly like the way Arvato engages with its workforce, encouraging feedback and praising a job well done. It was only yesterday that I received some great feedback from an external colleague on how he has particularly enjoyed engaging with Arvato and how he has felt so invigorated to work with such an enthusiastic team.

What do you enjoy most about your role?



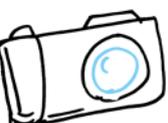
Most things really! I enjoy the variation of responsibilities, the fact I am always learning something new, the capacity to work with many different people from various areas of the business and getting involved with exciting new projects.



Something people may not know about me...



This type of question is always the most difficult to answer especially as I'm pretty much an open book anyway, but you may not know that I am allergic to most animals but have a particular allergy problem with horses!!! I can't go anywhere near them for fear of hives and asthma attacks and can sniff out a stable a mile away! You'll never spot me at the races that's for sure!





Awais Khan, Customer Support Executive, Arvato CRM Solutions



“I get to work with my amazing colleagues every day and I have the opportunity to meet new people from all walks of life”



Which of our values is most important to you and why?

Being passionate is the value that means the most to me, as I’m passionate about my role at Arvato and when it comes to completing my daily tasks.



Why do you like working at Arvato?

I like working for Arvato because I get to work with my amazing colleagues every day and I have the opportunity to meet new people from all walks of life. I like how multicultural and diverse Arvato is and I’ve had some of the best experiences working here.



Arvato has helped me gain independence and freedom by recognising my strengths and helping me develop from an apprentice into a full time role.



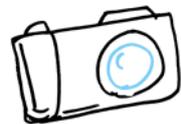
What do you enjoy most about your role?

I enjoy that I have the opportunity to be involved in tasks that I'm interested in, for example administration and email communications.

Thanks to my role and being recognised by my colleagues for our company awards, I've had exposure to the wider business and even received advice from our Chief Operating Officer on how I can progress in my career.

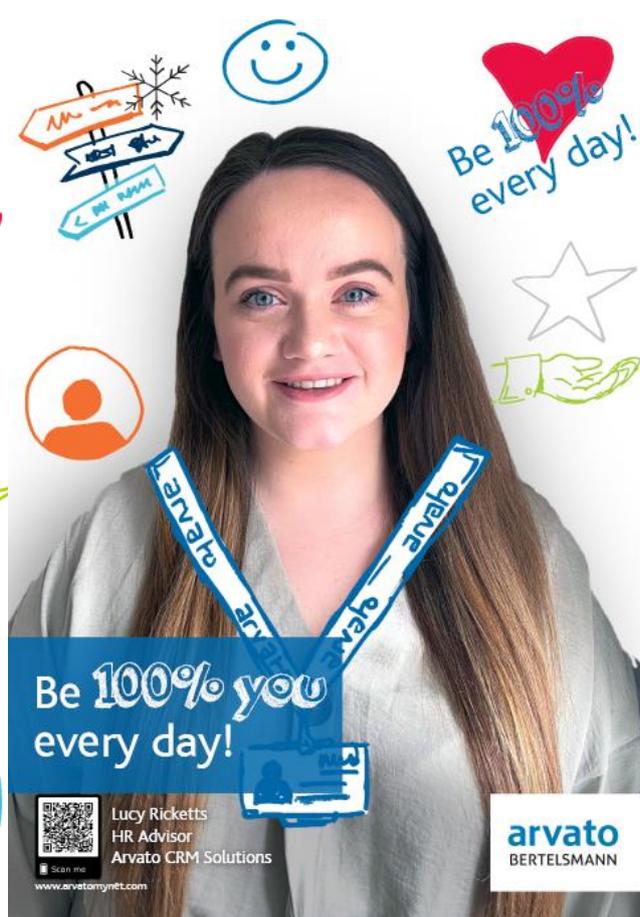
Something people may not know about me...

Is that I have a learning disability, and when I joined Arvato as an apprentice, I had little confidence when communicating. Through my progression and from the support of my colleagues, I've become much more confident in speaking and interacting with colleagues and customers, and I feel a lot more comfortable when interacting socially.





Lucy Ricketts, HR Advisor, Arvato CRM Solutions



“You’re encouraged to ‘be 100% you every day’ in an environment that inspires success”



Which of our values is most important to you and why?

This is a tough decision as all three are important, however, I would say that to be proud in everything you do is my standout value. It’s important that we’re not only proud of our personal individual achievements, but that we’re also proud to be a part of a diverse, engaging organisation that strives for us to be the best version of ourselves.



Why do you like working at Arvato?

I like working for Arvato because there is a genuine feeling of belonging within the organisation. You’re encouraged to ‘be 100% you every day’ in an environment that inspires success. One of the things I love about working at Arvato is, regardless of which of our sites you may visit, you will always be greeted with the same friendly, warming and welcoming approach.





What do you enjoy most about your role?

I really feel like I can make a difference as a HR Advisor. One of the main reasons why I love my role is that I get to work with people and fulfil my passion of helping others. Human resources may not look like the most glamorous department to some, however, there is always a great sense of pride and achievement in being able to help develop those around you and support your organisation to continue to grow and succeed through engagement, development and continuous improvement strategies.

Something people may not know about me...

I have such a passion for all things travel, especially going on city breaks during winter months! You might be wondering why specifically in winter? I really think it's the prettiest time to travel, and if you're lucky, there might be a Christmas Market with fabulous food & drink as an added bonus!





Rachel O'Sullivan, Financial Reporting, Arvato CRM Solutions



“If you need any help everyone is so accommodating and really friendly”



Which of our values is most important to you and why?



I'm really passionate about my family, friends, home and garden. There is nothing I like more than being in the company of my loved ones, I found 2020 quite hard not seeing everyone, we were all communicating through video messaging but it's not quite the same. I love being in my garden, be that pottering around or sitting soaking up the sun reading a good book. I absolutely love reading, I can devour a book in a couple of days and love all genres, my Kindle was the best gift I ever received...





Why do you like working at Arvato?

The managers let you get on with your work and don't feel the need to micro-manage you, you have a very clear set of responsibilities and an assigned workload. If you need any help everyone is so accommodating and really friendly, everyone is very happy to share their knowledge, which you don't find in every work place! When we were in the office, the environment was really great and the way that Arvato adapted to us all WFH, providing all the equipment we needed was truly superb.

I'm also really proud to be part of the Big Debate, a group of representatives from across our accounts who meet every two months with our CEO and CHRO, to gain an insight into what's happening across the business. We also relay our colleagues' feedback as well as organise focus groups to discuss relevant topics and gauge the opinion of the team. I love the lively debate in these sessions and try and take this back to the account so the team can get a real feel for what is important within Arvato.

What do you enjoy most about your role?

I work as part of the Financial Reporting team and it's a great job that you can just get on with, especially when working from home. I find it very satisfying sorting out any issues that our customers may have, and once I take on a problem I like to see it through to its successful conclusion. I love that I get to speak to both my colleagues and our customers on a daily basis.

Something people may not know about me...

When I was much younger I played the clarinet really well and was a member of loads of orchestras and wind bands, and part of this was being invited all over the country to perform in concerts. Mostly, I remember the great fun we had as a group of friends visiting loads of different places and the true love I had for the music we played.